



Henry Anderson Elementary School
École Élémentaire Henry Anderson
THE BOARD OF EDUCATION OF SCHOOL DISTRICT NO. 38 (RICHMOND)
9460 Alberta Road, Richmond, BC V6Y 1T6
Tel: (604) 668-6355 School Website: <https://anderson.sd38.bc.ca>

C. Daum
Principal

C. Chan
Vice Principal

Dear Parents/Guardians,

We want to remind you that your child's published report cards/progress reports will be stored in MyEducation BC Parent Portal for you to view. Families will not be receiving a paper copy of their child's report. Please see below for further information, as well as, how to access your account.

Please make every effort to once again log into your account by December 13th to ensure that you can access your child's upcoming reports. For those that have more than one child attending Henry Anderson Elementary, they have all been linked into one account.

MyEducation BC Parent Portal allows parents and/or guardians to view the following:

- Attendance Information
- Contact Information
- Student Demographic Information
- Published Report Cards/Progress Reports
- Transcript Information

You should have received an email from MyEducation BC sysadmin@myeducation.gov.bc.ca with your login ID and temporary password. Instructions on how to login and navigate can be found on our school website.

First Time Logging In

If this is the first time you have accessed your Parent Portal, please follow these important steps:

Access the Parent Portal at <https://www.myeducation.gov.bc.ca/aspen/logon.do>

- Enter the login ID and password provided in the MyEducation BC Parent Portal email
- The first time you log on to your account you will be asked to change your password
- The account needs to be activated on a computer or laptop, and not a mobile device

Not the First Time Logging In

If this is not the first time logging into the Parent Portal, please use your Username and Password. If you have forgotten your password, please click on *I Forgot My Password* and have it reset.

Account Problems?

Accounts have been created using email addresses previously provided to the office. If you did not receive an email with your login details, did not provide your email address or need to update your email address, please send an email to anderson@sd38.bc.ca

If you have issues logging into MyEd, please send an email to the District MyEducation Support Team at the following email address: MyEdParentPortal@sd38.bc.ca – In the subject line please put “Parent Portal” and in the message, include the following: Student’s Full Name, Pupil #, Parent / Guardian Name, and email addresses.

Security

MyEducation BC is a secure student information system used in most school districts in the province of BC. Security is guided by the rules and regulations of the School Act and Freedom of Information and Protection of Privacy Act (FOIPPA). If you have any questions, please contact our office at 604-668-6198.

Thank you,

Mr. Daum and Mr. Chan